Kingdom of Saudi Arabia
Ministry of Higher Education
Majmaah University,
College of Computer &
Information Sciences

المملكة العربية الســـعودية
وزارة التعليم العـــــالي
جامـــــــــعة المجمعة
كلية علوم الحاسب والمعلومات

Academic Portal/ E-learning System Problem Solving Form

Name of the employee: …………………………………………………………………

ID:………………………………………………………………...

National ID/ Residence Permit (Iqama):………………………………………

Personal E-mail Address:…………………………………………………………

MU E-mail:……………………………………………………………...

Personal Email updated with MU e-mail at academic portal.   Yes   No

Problem: - Academic Portal
                -    D2L

Details:
- o   Inability to access the academic portal
      Inability to access D2L
- o   Courses not listed in D2L
- o   Courses not listed on academic portal
- o   Student lists are missing some names
- o   Others

Submitting Party:

Submission Date: